

Grievance Redressal / Escalation Matrix: (For Research Analyst)

Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email id	Working Hours when complainant can call
Customer care	Bhavesh Kathiriya	1306, Marathon Icon, Off G. K Marg, Lower Parel – West, Mumbai - 400 013	022 - 49734185	grievances@kmjpl.com	(9.30 am to 5.30 pm) - Monday to Friday, (10 am to 3 pm) - Saturday, Closed on every 4th Saturday of the month, Sunday's, Exchange and DP holidays
Head of Customer Care	Mansi Jain	1306, Marathon Icon, Off G. K Marg, Lower Parel – West, Mumbai - 400 013	7304521237	support@kmjpl.com	
Compliance Officer	Anand Jain	1306, Marathon Icon, Off G. K Marg, Lower Parel – West, Mumbai - 400 013	022 - 46078213	compliance@kmjpl.com	
Chief Executive Officer (CEO)	Vineeta Jain	1306, Marathon Icon, Off G. K Marg, Lower Parel – West, Mumbai - 400 013	022 - 49711153	ceo_compliance@kmjpl.com	
Principal Officer	Madhulika Jain	1306, Marathon Icon, Off G. K Marg, Lower Parel – West, Mumbai - 400 013	022 - 49734181	accounts@kmjpl.com	

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/> or respective Exchanges at BSE <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>,

After you've exhausted all the options available for resolving your grievance, if you're still not satisfied with the outcome, you can initiate the dispute resolution process through the ODR Portal <https://smartodr.in>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.